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June 3, 2022

Adam Kellner
City of North Las Vegas
1301 E Lake Mead Blvd
North Las Vegas, NV 89030
kellnera@cityofnorthlasvegas.com
(702) 633-2211

RE: Extension to Maintenance and Support Agreement # 003869-002

Dear Adam Kellner,

By means of this letter, Idemia Identity & Security USA LLC (“IDEMIA” or “Seller”) hereby extends **City of North Las Vegas** Maintenance and Support Agreement for the period **July 1, 2022**, through **June 30, 2023**.

All terms and conditions of the original agreement shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at helen.bakkers@us.idemia.com at your soonest convenience.

If you have any questions or need further clarification, please contact me at (714) 575-2989 or e-mail helen.bakkers@us.idemia.com. Thank you in advance.

Thank you,


Helen Bakkers

Helen Bakkers
Maintenance Agreement Specialist
Idemia Identity & Security USA LLC

Accepted by:

IDEMIA IDENTITY & SECURITY USA LLC

CITY OF NORTH LAS VEGAS

Signed by:  _____

Signed by: _____

Printed Name: Casey Mayfield

Printed Name: John Lee

Title: Vice President

Title: Mayor

Date: 6/3/2022

Date: _____

Attest:

By: _____
Jackie Rodgers, City Clerk

Approved as to form:

By: _____

Reference: SA 003869-002

Micaela Rustia Moore, City Attorney

Description of Covered Products

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 003869-002

CUSTOMER: City of North Las Vegas

The following table lists the Products under maintenance coverage:

Contract #7466

Database and Mugshot Expansion

Product	Node Name
Advanced Matching Processor (AMP)	NVNLVAMP005
Advanced Matching Palm Processor (PAMP)	NVNLVPAMP01
Expert Matcher (EM)	NVNLVEMP001
Advanced Data Storage(ADS) Expansion	NVNLVAMP006
Data Processing Server (DPS)	NVNLVAMP007

Contract #33279

MORPHO MAESTRO, (3) Midents

Product	Node Name
Morpho Maestro	N/A
Credence TWO	N/A

Contract #28241

ELSA Cabinet LiveScan Station

Product	Node Name
ELSA Livescan - Civic Center Drive – Windows 7	NVNLVLSS002

Contract #3186

PrintakBIS Version 10, MorphoTrak Mobile ID

Product	Node Name
Router - Gateway/GSM	NVNLVGAT001
Advanced Data/Workflow Management Server (ADS)	NVNLVADS001
Data Exchange Service (DES)	NVNLVDES001
Data Processing Server (DPS)	NVNLVDES001
Web Application Server (WAS)	NVNLVAMP004
Advanced Matching Processor (AMP)	NVNLVAMP001
	NVNLVAMP002
	NVNLVAMP003
Color Laser Printer	NVNLVC534DTN
Fingerprint/Palmprint Card Printer *	NVNLVT650
Report Printer	NVNLVE260DN
PrintScan Station – Windows 7	NLVMPS01

*Printer will be serviced on a "Best Efforts Basis".

Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 003869-002 **Date** June 3, 2022
New Term Effective **Start** July 1, 2022 **End** June 30, 2023

For support on covered products, please contact Technical Help Desk at (800) 734-6241 or email at: AnaheimCSCenter@us.idemia.com

STANDARD SUPPORT

- Advantage – Software Support**
- ◆ Telephone Response: 2 Hour ◆ Standard Releases & Updates ◆ Supplemental Releases & Updates
 - ◆ Remote Dial-In Analysis ◆ Software Customer Alert Bulletins ◆ 8 a.m. – 5 p.m. Monday to Friday PPM
 - ◆ Unlimited Telephone Support ◆ Automatic Call Escalation
-
- On-Site Hardware Support**
- ◆ 8 a.m. – 5 p.m. Monday to Friday PPM ◆ Defective Parts Replacement ◆ Hardware Service Reporting
 - ◆ Next Day PPM On-site Response ◆ Escalation Support ◆ Product Repair
 - ◆ Hardware Vendor Liaison ◆ Hardware Customer Alert Bulletins ◆ Equipment Inventory Detail Management
-
- Parts Support**
- ◆ Parts Ordered & Shipped Next Business Day ◆ Parts Customer Alert Bulletins
- * If customer is providing their own on-site hardware support, the following applies:*
- Customer Orders & Replaces Parts ➢ Telephone Technical Support for Parts Replacement Available

ADDITIONAL OPTIONS

- Users Conference Attendance** (\$4,345 per Attendee) Year: 2022 Number Attendees Requested 0
- Included in Registration Fee:**
- Conference Registration
 - Attendee package upon arrival
 - All sessions and training listed on the agenda
 - Social events listed on the agenda
 - Meals and breaks listed on the agenda
 - Hotel room from Monday arrival through Friday morning checkout
 - Round trip air travel
 - Ground transportation between the conference airport and the conference hotel
- Not included in Registration Fee:**
- Transportation fee to/from your home town airport
 - Airport parking fees in your home town
 - Meals during your travel
 - Meals outside those included in the conference
 - Airline baggage fees
 - In-room expenses such as pay-per-view, mini-bar, room service, and any other hotel incidentals
 - Extra days before or after the conference
- \$ 0

GRAND TOTAL \$ 97,528.00

*Exclusive of taxes if applicable

PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)
Please note this is not an invoice. An invoice will be provided after receipt of the signed document.