

# Renewal Services

**Customer Name : City Of North Las Vegas A Nevada Municipal Co**  
**Plan Renewal Date : 1/1/2021**

**All fees shown as per employee per month (PEPM) unless otherwise noted**

**Proposed renewal fees assume all existing products and services written with UMR will be retained throughout the renewal period. New products and services may be added however proposed fees are subject to change and/or and/or additional fees may apply if any existing products or services are discontinued.**

Administration and access fees	Subscribers	Current Fees	Renewal Fees
			1/1/2021
Medical claims	448	\$12.86	\$12.86
Medical client advisor commission		Net	Net
Required stop loss interface fee	448	Included	Included
UnitedHealthcare Choice Plus ® network - access fee	448	\$16.87	\$16.87
Utilization Management (UM)	448	\$1.55	\$1.55
Complex Condition CARE	448	\$1.40	\$1.40
Ongoing Condition CARE	448	\$1.83	\$1.83
NurseLine (NL)	448	\$0.50	\$0.50
Interactive Reporting	448	Included	Included
Telemedicine (Teladoc)	448	\$1.25	\$1.25
Teladoc - Behavioral	448	Included	Included
Real Appeal	448	Included	Included
Teladoc - Behavioral Health	448	Included	Included
Cost reduction and savings program - large bill review/fee negotiation and secondary/travel network - % of savings	448	30%	30%

The Non-Incentivized and Incentivized pharmacy arrangements have been replaced with our new Select pharmacy arrangement. Please refer to the Select PDL pharmacy pricing tab for further details.

Non-preferred vendor surcharge: An additional stop loss interface fee surcharge of \$5.00 PEPM applies if stop loss coverage is not placed with a UMR preferred vendor. This fee is in addition to the "Required stop loss interface fee" which applies for all groups. Consult your UMR representative for a list of preferred vendors.

UnitedHealthcare Choice Plus assumes that the benefit plans will meet the steerage requirements of the networks proposed or will be changed to meet the requirements, including but not limited to: deductible, out-of-pocket, coinsurance and plan limitations. Usage of the Choice Plus network requires employer participation in Value Based Contracting payment methodologies.

External PBM Vendors are subject to prior approval and may require additional fees. For groups with less than 100 subscribers, OptumRx is required.

# Additional Services

**Customer Name : City Of North Las Vegas A Nevada Municipal Co**  
**Plan Effective Date : 1/1/2021**

*All renewal fees are good for one year and are shown as per employee per month (PEPM) unless otherwise noted*

<b>Plan Administration</b>	<b>Current Fees</b>	<b>Renewal Fees 1/1/2021</b>
External Utilization Review	\$157.50 per hour for review	\$157.50 per hour for review
ID Cards - Additional Cards	\$1.00 per each additional	\$1.00 per each additional
Medicare Part D certificates of creditable/non-creditable coverage (production and mailing) - per certificate, subject to a \$100.00 minimum	\$1.25	\$1.25
ID card mailing charge - employee residence	Included with medical administration	Included with medical administration
New York surcharge filing and administration - annual fee	Included with medical administration	Included with medical administration
Claim reprocessing - per claim	\$25.00	\$25.00
OptumHealth <sup>SM</sup> Care Solutions - centers of excellence	Cost per transplant	Cost per transplant
Subrogation - percent of recoveries	33%	33%
Credit Balance Recovery - percent of recoveries	20%	20%
Federal external review for appeals - for non-grandfathered plans for adverse benefit determinations that involve medical judgment or a rescission of coverage.	Up to 5 included, then \$500.00 per review	Up to 5 included, then \$500.00 per review
Full/Partial Summary of Benefits and Coverage (SBC) creation with data UMR has on file (includes initial SBC plus one amendment, electronic version only provided to employer)	Included with medical administration	Included with medical administration
Translation of SBC into non-English text	Cost of translation	Cost of translation
Print and ship SBCs to employer at open enrollment (approval required)	Cost plus postage	Cost plus postage
Inclusion of outside vendor data in SBC in UMR standard format, e.g. carved out benefits (approval required)	\$1,000 per SBC per benefit plan	\$1,000 per SBC per benefit plan
Two or more SBC requests per year	\$500.00 per SBC per benefit plan	\$500.00 per SBC per benefit plan
<b>Reporting</b>		
Ad hoc reports and analysis - per hour (2 hours included with medical administration)	\$100.00	\$100.00
Truven Health Analytics Advantage Suite reporting	Included with medical administration	Included with medical administration
<b>Banking</b>		
Customer-maintained banking - positive pay agreement annual fee - supported file	Included with medical administration	Included with medical administration